



MTN FINTECH SERVICES (PROPRIETARY) LIMITED

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Terms and Conditions for "Win Big Promo"

This promotional activity ("Win Big Promo") is organized by MTN Fintech Services (Proprietary) Limited and Going Up Interactive FZC-LLC (the "Promoter/s"). MTN Fintech customers who subscribe to the "Win Big Promo" will opt in to the promo and perform person-to-person (P2P) transactions to stand a chance to win.

1. Eligibility

- The promotion is open to all MTN MoMo subscribers aged 18 and above who are residents of Eswatini.
- Employees of MTN Fintech, MTN Eswatini, MTN partner, their families, and anyone professionally connected with this promotion are not eligible to participate.

2. Promotion Period

- The promotion will run from 25 September 2024 to 17 December 2024.

3. How to Enter

- Participants must opt into the promotion and perform P2P transactions of E200 or above to qualify for entry into the draw.
- The USSD for opting in is 1230, only customers who have opted in through this code will be eligible.
- Once customer opts out, they no longer qualify for the draw.

4. Prizes

- **Daily Draw:** Customers that qualify as of section 3 will stand a chance to win E100 MoMo each. Five winners will be selected daily through a random draw.

* Daily refers to Monday to Friday.

- **Weekly Draw 1:** Every week of the promo, three (3) lucky customers will each win E500 MoMo.
- **Weekly Draw 2:** Every week of the promo two (2) lucky customers will each win E1,500 MoMo. For this category, customers are required to have performed at least 3 P2P transactions equal to or above E200 to qualify.
- **Trolley Dash:** Two (2) lucky customers will win a trolley dash worth E2,500 each week. Customers are required to have performed at least 5 P2P transactions equal to or above E200 to qualify.
- **Monthly Draw:** One (1) lucky customer will win E15,000 MoMo each month. Customers are required to have performed at least 7 P2P transactions to qualify for this category.

5. Draw Mechanics

- All draws will be conducted at MTN Eswatini HQ, and winners will be randomly selected from the pool of eligible participants.

Directors: David Myeni (Chairman), Samuel Shongwe (CEO), Wandile Mrshali, Sibusiso Nhleko, Cedric N'Guessan, Khanyisile Dlamini.

Reg No. 996/2020

- Draws for daily, weekly, and monthly prizes will be conducted based on the previous day's entries.

6. Winner Notification

- Winners will be notified via phone call on the number registered with MTN MoMo.
- Prizes will be credited to the winner's MoMo account within 2 days of the draw.

7. Prize Conditions

- Prizes are non-transferable and cannot be exchanged for cash or any other form of compensation.
- Any unclaimed prizes within 7 days of notification may be forfeited.
- Customer cannot win more than once per category.

8. Disqualification

- MTN reserves the right to disqualify any participant found to be tampering with the entry process or violating the terms and conditions.

9. Publicity

- By accepting the prize, winners agree to allow MTN to use their names, photos, and likenesses for promotional purposes without further compensation.

10. General

- All prizes shall be deposited into customer Momo wallet – where the customer wallet doesn't exceed the prize, prize award shall be staggered i.e for a customer with a wallet limit of E10 000 who will win 15k. The company will first send in the E10000 then send the E5000 later
- The Promoters reserve the right to vary the nature of the promotion, the prize, or these terms and conditions as required by law or due to circumstances beyond their control. Changes will be published on www.mtn.co.sz or another appropriate medium.
- Amended terms and conditions published in any media, including the MTN website, will form part of the terms and conditions of the promotion.
- Winners will only be contacted on weekdays (Monday - Friday) during working hours, excluding public holidays and weekends.
- MTN Fintech or the competition's representative will attempt to contact the winner within two working days after their name is drawn. If uncontactable in seven (7) days or if the winner declines the prize, it will be offered to another eligible participant.
- Non-cash prizes may be substituted for cash at the Promoters' discretion, based on the market value of the corresponding item at the time of prize delivery.
- The Promoters reserve the right to disqualify any entrant found to have breached any of these terms and conditions.
- The Promoters reserve the right to request proof of identity.
- By entering this promotion, participants agree to be bound by these terms and conditions.
- If no one qualifies at any of the categories, no winner will be awarded.
- Winners must sign an acknowledgment of acceptance and receipt of the prize whenever required by MTN Fintech Services (Proprietary) Limited